

Where to access support



Adding new volunteers

Use the [New Volunteer or Role form in the volunteer support section](#) of our website. Volunteers are added within 24 hours.

Removing volunteers

Email details (First name, Last name, Email, Role, Group) to rolesandtraining@ramblers.zendesk.com. Removal may take up to a month.



Login issues

For account or login help, email support@signin.ramblers.org.uk with issue details.

System support

Email walksmanager@ramblers.zendesk.com for help with Walks Manager and webpages@ramblers.zendesk.com for web pages.



Online Training

Accessible to all volunteers via the [Online Training](#) page.

Walk Leadership Resources

Find them on the [Walk Leadership page](#) of the website.

Document Library

Access guidance, policies, and procedures in the [volunteering section](#) of the website.



Volunteer & Training dashboards

Chairs, Secretaries & Coordinators can see team details via the [Supporting Volunteers](#) page & who's completed walk leadership training via the [Insight Dashboards](#).

Offline training

To update training completed in person, use [this spreadsheet](#) and email rolesandtraining@ramblers.zendesk.com.



Membership queries

For any membership questions or queries, email membership@ramblers.zendesk.com for assistance.

General Advice and support

For general advice & support, including walk leadership & group walk queries, email volunteersupport@ramblers.zendesk.com.

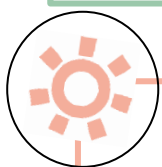


Paths & RoW

For any paths or Rights of Way enquiries, email paths@ramblers.zendesk.com

Don't Lose Your Way

For any questions or enquiries about our Don't Lose Your Way project, get in touch with dlyw@ramblers.zendesk.com



Ramblers Wellbeing Walks

For any questions regarding Ramblers Wellbeing Walks, get in touch with wellbeingwalks@ramblers.zendesk.com. To view Ramblers Wellbeing Walks training dashboards, [please visit the Insight Hub](#).